

BRAC Bank PLC is a full-service private commercial bank in Bangladesh, aiming to become the most trusted, innovative and inclusive bank, driven by purpose and powered by people. It plays a pivotal role in shaping the country's financial future, with a clear focus on sustainability. With the highest market capitalization, the highest international shareholding and the country's best credit rating, the bank leads the Bangladesh banking industry in key financial metrics. BRAC Bank is considered the standard-bearer of good governance, ethics, and values-based banking. BRAC Bank today serves as a trusted partner for individuals and businesses across every segment of the economy - Small & Medium Enterprises (SME), Corporate & Institutional and Retail Banking.

BRAC Bank PLC is currently seeking a highly motivated, intelligent, and purpose-driven professional to join its Retail Banking Division in the following position:

Officer, Merchant Acquiring

Employment Type: Full-time

Location: Dhaka

KEY RESPONSIBILITIES:

- Sign up new merchants, set up POS terminals/QR Code Stickers at the merchant's point of sale, and provide training to new and existing merchants.
- Maintain strong business relationships with merchants in Bangladesh through support services to increase the merchant base and drive business growth.
- Call on merchants to demonstrate how accepting credit/debit cards can increase their sales and explain merchant discount benefits, depository arrangements, and service facilities.
- Ensure smooth card acceptance at merchant points to maximize customer satisfaction.
- Monitor merchant performance and ensure that fraud risk is minimized and all compliance requirements (e.g. Merchant KYC) are met.
- Ensure that all merchant queries are handled effectively.
- Actively participate in promotions and campaigns with merchants to achieve high acquisition growth for the Cards business.
- Visit merchants regularly to promote card transactions.
- Monitor and supervise the Merchant Support Officer (MSO) accordingly.

KEY QUALIFICATIONS:

- Graduation/Post-graduation from a UGC-approved university with a satisfactory academic track record, preferably in Business, Finance or a related field.
- At least 2 years of work experience in a relevant field.
- Strong knowledge of cards (Debit, Credit, Prepaid Cards, etc.), key components and business drivers.
- Strong, demonstrated working knowledge of MS Office and the Android platform.
- Effective communication and interpersonal skills.
- Customer-centric, self-motivated, a team player and capable of meeting deadlines.

BRAC Bank is a values-driven organization that prioritizes protecting all its stakeholders, including coworkers and the community we serve, from harassment, abuse, neglect, exploitation, and discrimination. As an equal opportunity enabler, BRAC Bank encourages applications from gender-diverse individuals and persons living with disabilities. We consider personal persuasion a disqualification from candidature.

If you want to take up the challenge, please '**Apply Online.**'

[Apply Now](#)

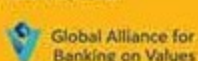
Only shortlisted candidates will be contacted for the next stage of the recruitment process. BRAC Bank reserves the right to accept or reject any application without assigning any reason whatsoever.

BRAC Bank does not charge any fee at any stage of the recruitment process.

Application Deadline: June 04, 2026

BRAC BANK
আমরা অর্কিল

Member of:



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Winner:

Best Financial Institution Of the Year 2022



Winner:

ASIAN DEVELOPMENT BANK Most Progressive Bank on Gender Strategy and Implementation

Winner 2020: SME Bank of the Year - Asia



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